



Water Division



RESIDENTIAL Ultra Low Flush Toilet and High Efficiency Toilet Rebate Program

City of Fresno residential customers in single and multi-family homes may be eligible for a rebate when they replace their old high water use toilets. Rebates differ depending upon the toilet purchased.

- \$50 rebate for a new qualifying Ultra Low Flush Toilet (ULFT) of 1.6 gallons per flush**
- \$75 rebate for a new qualifying High Efficiency Toilet (HET) of 1.28 gallons per flush or less***

Replacing one older model toilet with a new HET of 1.28 gpf can save about 38 gallons of water each day. An HET uses 20% less water per flush than ULFT models. Efficiency measures such as replacing old, water-guzzling toilets with the latest in low flush toilet technology will help ensure our future water supplies will be adequate and also help us maintain low water rates.

How the Program Works

1. Obtain an application using one of the following methods:
 - Telephone: (559) 621-5480
 - EMail: Information@water.fresno.gov
 - Web site: www.fresnowater.org
 - FAX: (559) 498-4228
 - Drop by our office: City of Fresno Water Division
- Water Conservation Program
1910 East University, Fresno, CA 93703
2. Send completed application to the Water Division - see above contact information.
(A copy of the sales receipt will be required prior to approval.)
3. A representative will contact you to schedule a brief pre-installation inspection of your old existing 3.5 or 5.0+ gallons per flush toilet.
4. Purchase and install the new replacement toilet(s) in the dwelling under application.
NOTE: To qualify, for the \$75 rebate, the HET toilets must bear the WaterSense label.*
5. You will be notified should an inspection of the newly installed toilet be required.

*Note: For a qualifying list of 1.28 gpf toilets bearing the WaterSense label, visit: www.epa.gov/watersense/products/toilets.html or call 621-5480.



Program Rebate Guidelines and Conditions

Who Qualifies?

- City of Fresno Residential customers who have property with existing single-family or multi-family residential dwellings within the City service area and who pay a water utility bill to the City of Fresno.
- Renters or tenants must have written approval from the property owner.

Timelines

- Program applies to ULFT or HET toilets purchased after 4/1/10. ULFT or HET toilet purchase must be within **30 days** of the City's pre-installation inspection approval.
- After installation of ULFT or HET toilet, you will be notified if the City requires a final inspection.

Toilets (qualifying for rebate)

- New toilets must be rated as follows:
 - ULFT toilets must be rated 1.6 gpf
 - HET toilets must be rated 1.28 gpf *or less* and must bear the WaterSense label.
 - Dual flush toilets may qualify. For a list, visit: www.epa.gov/watersense/products/toilets.html or call 621-5480.
- Qualifying toilets for replacement must use 3.5 or 5.0+ gpf and be manufactured before 1992.
- ULFT or HET toilet must be installed within the Fresno City service area and at the location on application.

Rebates

- Rebates are subject to on-site compliance inspection verifications at the address shown on the City of Fresno utility bill.
- If the existing toilet(s) are already 1.6 gallons *or less* per flush, they will not qualify for this rebate program.
- Toilet installation costs and new construction are not rebated. Accessories and taxes are not rebated.
- Rebates will be mailed 4-8 weeks after application approval.
- Level of incentive is up to \$50 per ULFT qualified unit or up to \$75 per HET qualified unit which must bear the WaterSense label.
- Rebate amount cannot exceed the purchase price of the new toilet.
- There is a limit of three rebates per utility billing account.

Application and Rebate Approval or Denial

- You must agree to on-site inspection compliance verifications.
- You must provide a Copy of the original detailed dated sales purchase receipt for the new toilet.
- Incomplete and unsigned applications may not be approved.
- Customers must fulfill all program guidelines to be eligible for rebates.

Other Considerations

- The Rebate Program is not responsible for materials lost by mail.
- Submission or possession of a rebate application does not guarantee receiving a rebate.
- Rebates are processed on a first come, first served basis.
- Funding for this rebate program is limited to available resources.
- Rebate amounts are subject to change without notification.
- This program shall at all times be subject to change or termination without prior notice.

Old Toilet Disposal: City of Fresno, Solid Waste Division: 621-1452; Community Sanitation - Annual Operation Clean-up: 621-1447; Recycling Centers (Check telephone directory). **More about Toilets:** www.terrylove.com/crtoilet.htm; <http://www.h2ouse.org/>



Mail To: City of Fresno, Water Division: Ultra Low Flush Toilet Rebate Program
 1910 East University, Fresno, CA 93703
 Phone: (559) 621-5480 - Fax: (559) 498-4228
 E-mail: information@water.fresno.gov ; Web site: www.fresnowater.org.

\$50 Ultra Low Flush Toilet 1.6 Gallons Per Flush & \$75 High Efficiency Toilet 1.28 Gallons Per Flush (or less) Residential Rebate Program

Account Information PLEASE PRINT CLEARLY

Date: _____ Fresno City Utility Account# _____

Account Name _____

Account Address _____ Zip _____

Telephone (Day) _____ (Evening) _____ E-Mail _____

Property Owner (if different from above) _____

Mailing Address _____ Zip _____

Telephone (Day) _____ (Evening) _____ E-Mail _____

NOTE: **Renters or Tenants:** Participation requires written approval from property owner. (Attach to Application.)

Building Information (Installation Address)

Building Type (select one):

____ Single Family home ____ Mobile Home ____ Condo/Townhouse ____ Apt/Duplex

Number of people in selected dwelling unit _____ Number of units at entire dwelling site _____

Number of existing toilets in selected dwelling unit _____ Year dwelling was constructed _____

Dwelling site name (if applies) _____ Selected unit # (if applies) _____

CURRENT Toilets

Manufacturer date/model is usually found stamped under the inside of toilet lid or back of tank:
 (Leave blank if unknown)

Year manufactured (if legible) Manufacturer and Model Name (if legible) Gallons per Flush (if legible)

Only 3.5 or 5.0+ gallons per flush toilets manufactured before 1992 qualify for replacement.

NEW Toilets

How many Gallons Per Flush (GPF) does each NEW toilet purchased use? (Ask retailer if unsure.)

Manufacturer _____ GPF

Manufacturer _____ GPF

Manufacturer _____ GPF

Note: The 1.28 gpf toilet(s) must bear the WaterSense label.



Inspection Required

- A brief visual inspection of old toilets by the City is required to qualify for the rebate.
- You will be notified should an inspection of the newly installed toilet be required.
- When the completed application has been received, an appointment will be scheduled.

Best day/time for initial visit: _____ Mon – Tues – Wed – Thurs – Fri – Sat AM or PM

Rebate Information

Where did you learn about the rebate? _____

Rebates to replace old 3.5 or 5.0+ gallons per flush toilets manufactured before 1992 with new 1.6 gpf Ultra Low Flush (ULFT), or a 1.28 gpf (or less) High-Efficiency Toilets (HET). Dual flush toilets may qualify.

Number of Rebates Requested _____ (Separate application required for each Dwelling)

- Rebate value cannot exceed the actual cost of toilet.
- Application must be approved prior to rebate.
- Copy of original cash register receipt is required prior to rebate approval.
- Limit 3 toilets per account.
- New ULFT or HET Toilets must be installed within 45 days of purchase date.
- Compliance with attached Guideline is required.

Agreement of Terms and Conditions

City of Fresno may deny any application that does not meet program requirements, which can be obtained by calling (559) 621-5480. The undersigned expressly agrees that the City may inspect all properties participating in the City Toilet Rebate Program; that the City does not guarantee the performance of any toilet; and that the City does not warrant any toilet or installation to be free of defects, the quality of the workmanship, or the suitability of the premises or the toilet for installation. The undersigned further agrees to hold harmless the City of Fresno against all loss, damage, expense and liability resulting from the loss, destruction or damage to property arising out of or in any way connected with installation of a toilet. The City reserves the right to alter this program at any time. Funding for this rebate program is limited to available resources. Rebates are processed on a first come, first served basis.

I have read, understand, and agree to the terms and conditions of this rebate program.

Signature of Applicant _____ Date _____

For Official Use Only ()

Pre-inspection Date _____ Tracking # _____ Inspectors _____ Application: Approved ____ Denied ____

Reason for Denial _____

Number of toilets approved for replacement Rebate: _____ Approved by _____

Comments _____

Follow-up Inspection (only if required) Date _____ Inspector _____ Approved ____ Denied ____

Reason for Denial _____

Information for certification date/model of new toilets: **ULFT 1.6 gpf (up to \$50 Rebate) OR****HET 1.28 gpf or less (up to \$75 Rebate)**

Date Certified	Manufacturer	Model Name or #	Gallons/ Flush	Purchase Date	Install Date	Purchased From	\$ Price
_____	_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____	_____

Installed by _____

_____ Rebate(s) = \$ _____

Date to Accounting _____

ACCOUNTING: Rebate Check sent : Date _____ By _____ Voucher No. _____